

TMB Fully Managed Security & Maintenance Endpoint Service

Proactive protection for your IT solutions

The TMB Fully Managed Security & Maintenance Endpoint Service is a comprehensive set of tools designed to protect your business from malware, poor system configuration and out-of-date software. For a low monthly fee, you get a proactive service that can spot and fix issues before they escalate. It's all thanks to the Advanced TMB Desktop Communicator, which runs discretely in the background, monitoring the overall health of your endpoints.

If you have any questions about this service, please speak to your account manager, or contact us on **0333 900 9050**. You can also email us at **info@tmb.co.uk**.

What's Included?

- Antivirus agent.
- Remote connectivity agent.
- Patching service (Microsoft).
- Patching service (third party).
- Fully managed patch service for Windows including out-of-hours remediation and reboot.
- Proactive PC health check and maintenance.
- Monthly subscription to TMB Endpoint Security including antivirus, anti-malware and anti-crypto protection.
- Maintenance and resolution of all issues relating to TMB Endpoint Security out of hours.
- Monthly reporting on the above.
- Advanced TMB Desktop Communicator.

Additional Information

Price: £5 per month per endpoint.

Prerequisites: Supported operating system and software.

Available upgrades: TMB 8x5 Service Desk. This fully managed service desk offers fast resolution and remote assistance for a wide range of IT problems. Contact us by email, phone or web portal to log tickets. 24x7 support is also available.

