

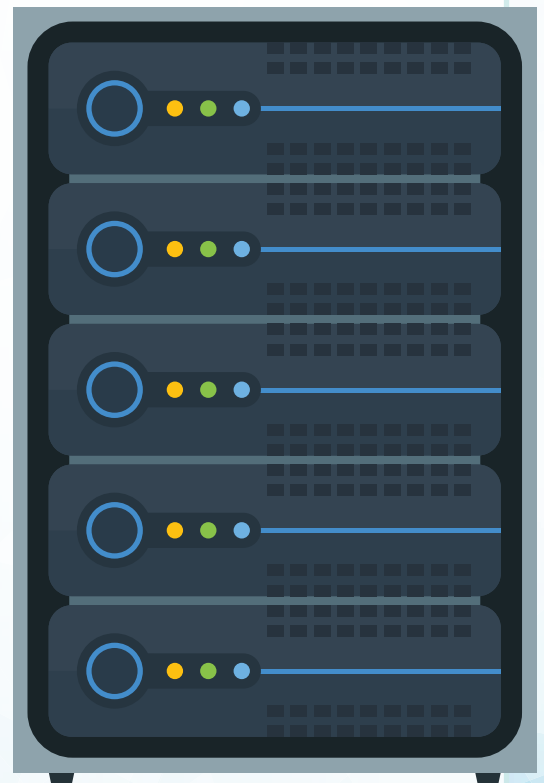
# TMB Fully Managed Server Operating System Service

## Ensure the smooth running of your critical systems

The server is often the very heart of a business's IT, so keeping it in good health is vital. With TMB's 24x7 monitoring, you'll always know how your server or servers are performing and when they need to be upgraded. Furthermore, we'll make sure they're always patched and up to date, helping you avoid data loss and cyber attacks.

### What's Included?

- Backup solutions management (supported products only).
- Antivirus management.
- Trend analysis of any component or feature.
- Availability analysis and reporting.
- Server asset logging tracking and management.
- Change management monitoring and recording.
- Service and critical process management and monitoring.
- Proactive monitoring of essential server components including memory, storage, processor activity and event logs.
- Remote control and administration.
- Testing and application of patches and fixes.
- Management and maintenance of temporary files.
- Resolution of performance-specific problems, including unusually high CPU utilisation, low memory, memory leaks and slow response.



To find out more about this service, please speak to your account manager, or contact us on **0333 900 9050**. You can also email us at **info@tmb.co.uk**.